

AGE CONCERN CARLISLE & DISTRICT

20 Spencer Street, Carlisle, Cumbria, CA1 1BG

Contact: Ms Jennifer Lister

Position: Advocacy Coordinator

Tel: 01228 536673

Fax: 01228 633330

Email: jenniferlister@ac-carlisle.org.uk

Web:

Area covered: Local Authority

Organisation type: Other Organisation with Older People's Advocacy Project

SHA: Cumbria and Lancashire

Region: North West

Why advocacy for older people is needed:

Older people can be marginalised by, or isolated from, society. They can feel unable to express their views effectively, or that their opinions are given little value. Advocacy support can help them speak out and restore or improve their confidence and self esteem. Clearly support is needed for the obvious, major issues, but it is just as important for small issues, such as redressing bad service from a shop, as these can eat away at self confidence and self esteem and destroy peace of mind.

Number of older people receiving one-to-one advocacy: 19

Projects specifically for older people:

Project Name: Advocacy

Funder: Northern Rock

Started:

End date: May 2006

Staff and volunteers working in these projects:

Staff: 1

Volunteers: 3